



**Client Information**

Client's name: \_\_\_\_\_ Date of birth: \_\_\_\_/\_\_\_\_/\_\_\_\_  
Address: \_\_\_\_\_

Phone (H): \_\_\_\_\_ (W): \_\_\_\_\_ (C): \_\_\_\_\_

Email address: \_\_\_\_\_

*Do you consent for the use of your email by Arden Shores Counseling?*

**Primary Insurance Information**

Carrier Provider:  
Phone Number:  
Policy ID:  
Group Number:  
Policy Holder Name (if not client):  
Policy Holder Date of Birth:

**Billing Information and Policy**

Our billing policy for services, which are the client's responsibility, is as follows:

***Please be aware of the following:***

- All co-pays, co-insurance, and deductible amounts are due on the date of service.
- **Cancellation Policy:** Please give a 24-hour notice if you will not be able to keep an appointment, or if you will be running late.
- Clients will not receive a statement for services that are the responsibility of their insurance company. Nor will clients receive a statement if their balance has been paid in full on each date of service, and their account is current.
- Any counseling services that are not eligible for coverage through a client's insurance plan become the responsibility of the client.
- Receipts for all credit or debit card transactions and statements will be available in your patient portal or printed by request.
- I understand that if I default on any payment obligations in this agreement, Arden Shores Counseling will have the right to forward my information to collections, and risk discontinuation of services. I understand and give my consent for Arden Shores Counseling, to forward my information to collections, should I default on this agreement and fail to pay my Balance Due.

*My signature below certifies my consent to the billing and payment policy. All of my questions have been answered and the policy regarding billing is fully agreed to. I also, by signing below, consent to taking full responsibility for any outstanding bill for services rendered. I also agree that my signature authorizes Arden Shores Counseling, LLC to pursue any outstanding balance due to them should I not follow the clinic policy.*

\_\_\_\_\_  
Signature (Client or Legal Guardian if client is under 18) Date